



# Health Home Quality Assurance Review 2020



My name is Raegan Winder, and I am the summer Nurse Intern for the Division of Medical Services.

I have been with Medical Services for one year now, and I will begin my graduate studies this fall.

I will be conducting the Health Home Quality Assurance Review this year.

# Introduction



# Objectives

- Each year, the Health Home program conducts a Quality Assurance Review to determine how well Health Homes have been implemented across the state.
- Objectives include:
  - Monitoring the status of Care Plans and their tie to the core services provided, as outlined in outcome measure 38.
  - Ensuring outcome measures 12a,b,c, and 13 are being met through Mental Health and Substance Abuse screenings.
  - Discussing the transition of care processes in place to manage the notification and documentation for a recipient after an ER visit or a hospital admission, as defined in outcome measures 35 and 36.





# Process

457 recipients will be reviewed for the Calendar year 2020 review.

Two recipients will be randomly chosen from each Health Home.

Clinics not associated with the following systems: Sanford, Avera, and Horizon, will be over sampled to 3% of the recipients who received a core service.

The sample universe will be limited to recipients who received a core service during the calendar year.



# Next Steps

- Your sample will be emailed to you by DSS by Tuesday, May 18<sup>th</sup>. In the sample you will see the Quarter that the chart must be pulled from. If you submit on paper, please ensure you include any screening information from the past calendar year.
- Once you receive your sample, either fax the charts with the proper cover sheet, or reach out to me at 605-773-5174 to schedule an appointment for me to complete an electronic review of the selected chart.
- One of these options must be completed by Friday, June 11<sup>th</sup>.



A black and white photograph showing several hands being held together in a supportive grip. The hands are of different skin tones, and the image is slightly blurred, focusing on the central hands. A white rectangular box is overlaid on the image, containing the text 'Thank you for your participation!'.

# Thank you for your participation!

Raegan Winder



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<https://dss.sd.gov/healthhome/providers.aspx>

